

## The kit you need to put on a Cinegi screening

### Computer

A desktop or laptop running the **latest version of Windows 10 which meets the below specification** that can be connected to the **broadband** internet, and has an **HDMI output**, which looks like this:



#### Recommended Specification

Operating System: Windows 10.1  
CPU: Intel i3 (or above)  
RAM: 4GB (or above)  
Hard drive: 250GB (or above, min 30GB free space)  
Bandwidth\*: 15Mbps (or above)

#### Minimum Specification

Operating System Windows: 10.1  
CPU: Intel Celeron  
RAM: 4GB  
Hard drive: 160GB (min 30GB free space)  
Bandwidth\*: 5Mbps

*\*5GB file will take approximately 2 hours 30 minutes to download on 5Mbps compared to 45 minutes at 15Mbps.*

### Installing the Cinegi player

You must enter the **same user name and password** with which you made your booking to sign into the player app to download the programme.

**Download** the Cinegi player app at [cinegi.com/player](http://cinegi.com/player) and **install** on your Windows 10 computer.

Because the programme is protected you cannot copy it to another computer. So, you have to use the **same computer** to download the player and the programme as you will play it out from in the venue.

### Downloading the programme

Any programmes you have booked will appear **ready to download** when you sign into the app. **Click the button** to download.

If you're running into issues downloading booked programmes, your **antivirus software** may be blocking/interrupting the download process. Please follow the guidelines at [cinegi.com/antivirus.pdf](http://cinegi.com/antivirus.pdf) to whitelist Cinegi from your antivirus screening.

### Testing the programme and set up

We recommend that you **run a full play** to make sure it plays out video and audio correctly through your setup. You can play the actual title (rather than using the test play button) in order to connect to an external source, and you may play this out multiple times for testing purposes.

You can close the app, but you **must remain signed into the app**, otherwise you may not be able to access your downloaded programme.

### Picture

A **Full HD projector** (which means a picture resolution of 1920 x 1080 pixels) with a minimum of 2000 lumens, but ideally 4000 lumens (this is a measure of brightness).

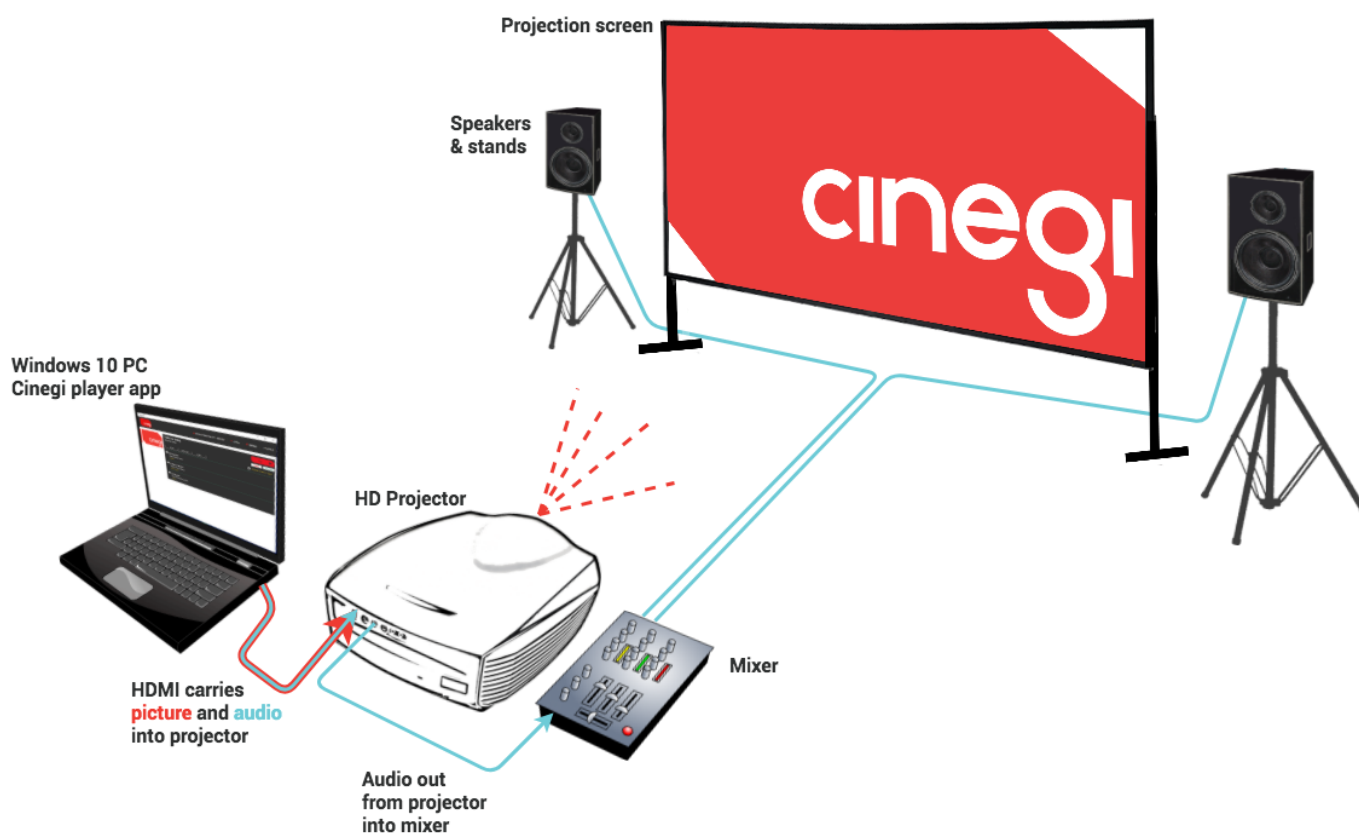
## Sound

For the sound either:

- a stereo amplifier and 2 speakers, or
- a surround sound package of AV receiver and speakers

To ensure that everyone in your audience can hear it's the power of the amplifier or AV receiver that is the crucial element here. We recommend a minimum power of 90W for small venues or 120W for larger spaces.

## Typical stereo screening set up



If you have a surround sound system, the HDMI signal will be split at your AV receiver to send the picture signal to the projector (via another HDMI cable) and to act as an amplifier for the sound.

## Screening recommendations

The Cinegi app is completely functional whilst connected to the internet however during a live screening Cinegi would recommend switching off your internet connection (wired and wireless) in case of system updates or anti-virus updates. Updates of these kind are completely out of the control of Cinegi so we would not be able assist you in the case that an update would take place during a live screening.

### **Technical support**

In the first instance, please check our FAQs. If this doesn't answer your query, please email [support@cinegi.com](mailto:support@cinegi.com) with the details of any query or problem – and how best to contact you – we'll respond, usually within a day.

It really helps us resolve your query more quickly if you can provide details of the system you are using, any error messages and screen shots, along with your event date, if possible.

If it's urgent – if you are about to screen or are in the middle of screening – please phone **0843 886 3333**.